

Paul, Diederichs Sierra
paul.ddrix.pro

WORK EXPERIENCE

Apple 08 2021 - Present
Specialist, Miami, Florida

- Ranked number 5 in top NPS for fiscal year of 2021
- Holds others accountable on business expectations and objectives.
- Presented a 5 minute intro of Apple Pay Later Pilot in a Daily Download, despite dealing with ambiguity.
- Applause Award for outstanding contributions, recognized for exceeding roles' expectations related to business Intros and AppleCare+ Attachment.
- What actions did you take, what was the problem solved, and what were your results?

Custom Made Solutions, Inc 06 2019 - 06 2021
Assistant, Miami, FL

Opened and closed warehouses, configured and serviced printers and computers, developed and maintained company websites, procured parts for different projects, created project strategies. I was the IT department.

Full Sail University 08 2015 - 08 2016
Web Design Tutor, Orlando, FL

As a tutor, I aided students when they had trouble understanding the course material, one-on-one, as well as one-to-many scenarios.

EDUCATION

Full Sail University
Orlando, FL — Bachelor's in Web Design & Development, 2016

SKILLS

Communicates effectively in English and Spanish, especially using email and IRC.
Willing to ask others for assistance to reduce delays in solving difficult problems.
Able to take ownership of unfamiliar tasks and problems and see them through to completion.
Testing a website & identifying bugs & technical problems.
Course Director Award for Fundamentals of Programming
Course Director Award for Applied Design Tools

HOBBIES & INTERESTS & OTHER RELEVANT ACTIVITIES

Participated and achieved 4th place in cognitive hackathon using IBM Watson APIs, in Medellin, Colombia.
Actively Participate in managing the Church's Website and I lead the team that controls audio and visuals during service and events.